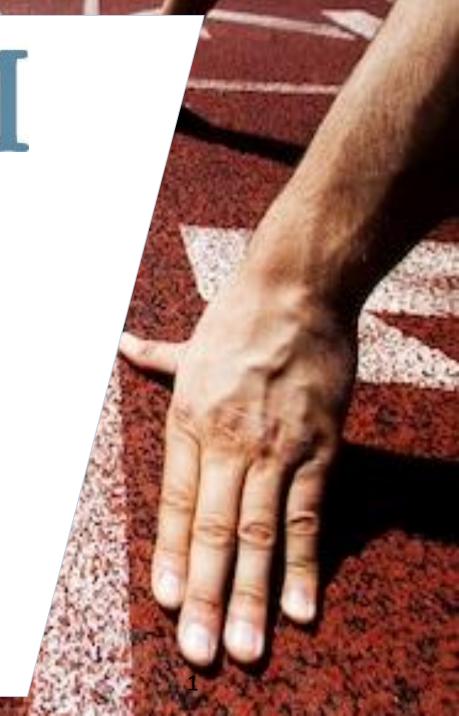
RefineM

Using Agile to Stay Resilient During Challenging Times

NK Shrivastava, PMP, RMP, ACP, CSP, SPC4 CEO/Enterprise Agile Coach — RefineM Delivered on ProjectManagement.com



#### Agenda

- 1. Introductions and Expectations
- Using Agile to Stay Resilient During Challenging Times
  - a. What is the Current Situation?
  - b. How is the Pandemic impacting Work From Home?
  - c. Strategies to Achieve Resilience
- 3. Summary / Q&A

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This is a monthly webinar delivered during the lunch hour in the first week (Wednesdays) of every month.

It's designed to help you learn while you eat lunch, providing a relaxed environment to enhance your experience.

The monthly webinars will cover a variety of Project Management / Agile topics.



#### Your Expectations

What are your expectations from this webinar?

Go to menti.com to answer





Helping organizations turn their project management capability into a *competitive* advantage



#### NK Shrivastava PMP, RMP, ACP, CSP, SPC4

- CEO/Consultant since Dec 2011
  - Agile Transformation/Coaching/Adoption
    - Enterprise Agile Coach @ IBM
  - Project Management/Process Improvement Consulting and Training Products for Project and Agile Professionals
    - Essential Gear for Project Managers
       <u>RefineM.com/products/essential-gear-for-project-managers/</u>
    - PMP Exam Simulator <u>RefineM.com/pmp-exam-prep-practice-test/</u>
    - Agility Assessment Tool <u>Agility.RefineM.com/</u>
    - Videos PMP and Agile <u>https://vimeo.com/search?q=RefineM</u>
- 20+ years of successful project leadership
  - Successfully led hundreds of projects of all sizes
  - Recovered many projects, saved millions of dollars
  - Implemented numerous process improvements
  - Coached/mentored hundreds of PMs and executives
  - Board member of SWMO PMI Chapter (2008-2014)

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Project Management in a Turbulent Year	Dec 2
2021 Project Management and Agile Trends	Jan 6

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### Your Expectations

What are your expectations from this webinar?

Why are you here today?



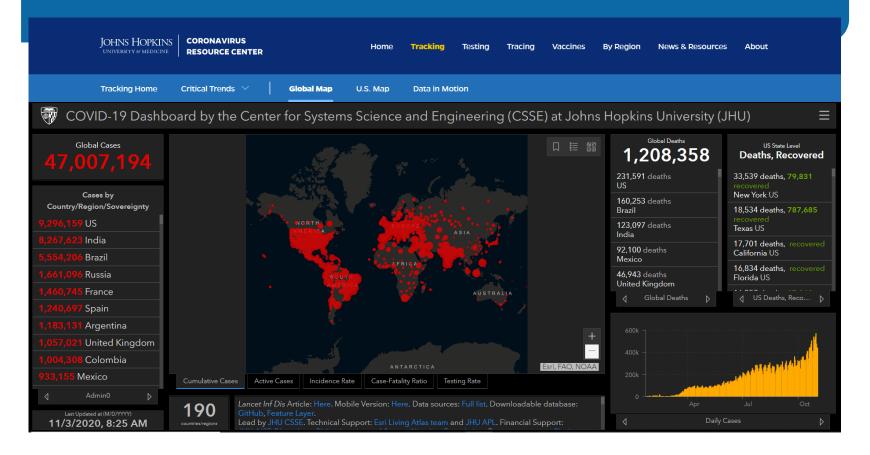
#### Survey Question 1

#### How has the pandemic affected your ability to work?

- 1. I feel devastated by the pandemic
- 2. The pandemic has noticeably affected my ability to work
- 3. The pandemic has not changed anything about my work
- 4. The pandemic has slightly affected my work positively
- 5. The pandemic has enhanced my ability to work



#### What is the Current Situation?

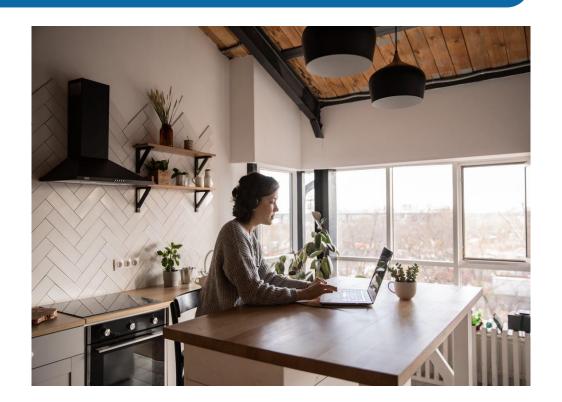


Aggregated from Wikipedia and Google



## How is Pandemic Impacting Work From Home?

- 1. Many major companies have moved to permanent work from home including Microsoft, Facebook and Twitter
- 2. In July 2020, 53% of American adults reported negative mental health impact due to worry and stress over coronavirus up from 32% in March
  - 36% reporting difficulty sleeping







#### Survey Question 2

#### What affects your productivity and mental health the most?

(Select all that apply)

- 1. Distractions because of working from home
- 2. Blurring of work/home life
- 3. Stress due to of whatever is happening around the world
- 4. Technical issues (computer, internet etc.)
- 5. Feeling socially disconnected with the co-workers/professionals



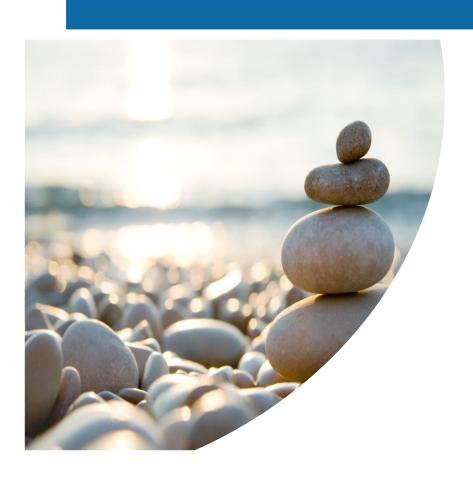
# Using Agile to Stay Resilient During Pandemic

- Staying resilient is important for physical and mental health and continued growth
- 2. Agile emphasizes important factors of resilience that include:
  - a. Adapting to Change
  - b. Prioritization
  - c. Iteration
  - d. Continuous Improvement
  - e. Empowerment & Learning





#### Strategies to Achieve Resilience



- 1. Focus on Customer i.e. Yourself
- 2. Reduce Noise/Waste
- 3. Pick Work You Like and Enjoy
- 4. Do Your Routine
- 5. Collaborate, Virtually
- 6. Be Ready to Adapt to Changes
- 7. Create Your Backlog



#### 1. Focus on Customer – i.e. Yourself

Do meditation/yoga
1x/day

2. 1 hour, preferably in morning



3. Listen to your body and mind

Customer satisfaction is important in Agile – that includes you as a customer



### 2. Reduce Noise/Waste

1. Limit intake of news

2. Preferably read news after work



3. Tune out news that is bad / outside of your control

Reduce distractions by reducing waste such as oversaturation of news



#### 3. Pick Work You Like and Enjoy

1. Devote time to your passions

2. End day with content you like



3. Watch funny shows and/or positive news

Pick your own work and own content like a self-managing Agile team member does



#### 4. Do Your Routine

- 1.8 hours a day focused on work
- 2. At least 2 hours focused on "you"
- 3. Keep time for family and friends
- 4. Set the routine and try to meet it as often as possible

Time/ Duration	Activity
5:30 AM	Good Morning
6:00 AM - 6:30 AM	Get ready for the plan/ review day plans
6:45 AM - 8:00 AM	Yoga/Meditation/Exercise
8:00 AM - 5:00 PM	Office Work (with breaks) + 30 minutes walk
5:00 PM - 6:00 PM	News/Connecting with friends
6:00 PM - 7:00 PM	Bike/Exercise/Time with my son
7:00 PM - 8:30 PM	Dinner, Fun Stuff, Social Media
8:30 PM - 9:00 PM	30 minutes walk (with family)
9:00 PM - 10:00 PM	Connect with remote family & friends
10:00 PM - 10:30 PM	Free time
10:30 PM	Good Night

Do your routine and establish a cadence that works for you



### 5. Collaborate, Virtually

1. Use videoconference / social media to keep up with friends and family



2. Make it a regular thing

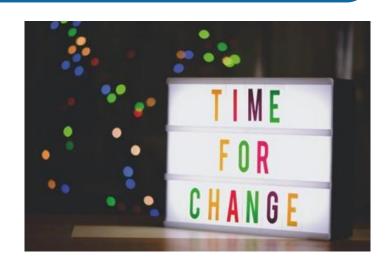
3. Swap strategies for success

Run your work and personal lives on collaboration



## 6. Be Ready to Adapt to Changes

- 1. Get into right mindset about Changes
- 2. Changes can happen quickly, speed of change is accelerating
- 3. Expect changes and deal with those using Agile principles



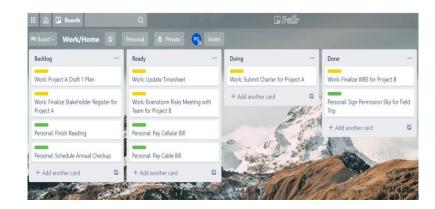
Make sure you can respond quickly and adapt in an Agile way



#### 7. Create Your Backlog

1. Record work and home tasks

2. Prioritize



3. Iterate and adjust

Create your backlog and use it to iterate and adjust as needed



#### Survey Question 3

## Which strategies will greatly help you to stay resilient during the COVID, and even after?

- 1. Focus on Customer i.e. Yourself
- 2. Reduce Noise/Waste
- 3. Pick Work You Like and Enjoy
- 4. Do Your Routine
- 5. Collaborate, Virtually
- 6. Be Ready to Adapt to Changes
- 7. Create Your Backlog

Vote now – 1 minute



#### Conclusion

- 1. Resiliency is more important than ever in the face of the world situation
- 2. Start building resiliency using Agile principles and practices
- 3. Iterate and adjust to optimize and become fully resilient

**Build your resiliency with Agile today** 



## Questions?

NK Shrivastava, MBA, PMP, RMP, ACP, CSP, SPC4

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